



2012 National Conference on Volunteering and Service

The 2012 National Conference on Volunteering and Service, hosted by Points of Light, was held in Chicago, Illinois from June 18th through June 20th. More than 5,000 leaders from the service sector came together to create new ideas for service, discuss challenges and work together to create solutions through the power of people. Participants gave positive ratings to the overall experience, workshop sessions, and professional value of the conference.

Conference Overall Ratings

- **80%** rated **overall** Conference quality “**Excellent**” or “**Good**”
- **73%** felt the Conference was **worth the cost of attending**
- **56%** were “**Extremely Likely**” or “**Likely**” to attend the 2013 Conference
- **66%** agreed they understand better how to **build capacity to engage volunteers** in service
- **83%** agreed they **learned effective practices** applicable to their work
- **65%** agreed they are **better prepared** to meet community needs

Conference Workshop Ratings

- **90%** rated the workshop sessions they attended as “**Excellent**” or “**Good**”
- Attendees indicated **presenters**:
 - were well prepared (**95%**);
 - were effective (**90%**);
 - provided useful materials (**81%**)
- **84%** would **recommend the session** they attended be included in next year’s program
- Respondents felt their **time was well spent** (**83%**) and that they **gained new knowledge** (**82%**)

Professional Value of Attending Ratings

- **81%** agreed the Conference helped them **exchange ideas and information with peers**
- **68%** agreed the Conference helped them **connect with potential partners in service**
- **40%** agreed the Conference helped them **connect with potential funders and other resources**
- **78%** agreed the Conference **met professional development needs**
- **80%** agreed the Conference **communicated helpful, new and innovative ideas**